



Creating Opportunities

## Resource guide

### What to do if your data is breached

#### **Find out what damage was done**

In most cases, when large companies have been victims of data breaches they send affected customers a letter. Read this information to learn what types of personal data may have been stolen.

#### **Contact your bank**

Contact your bank (or your credit card's issuing bank) to alert them of the possible theft and find out what steps they can take to help you.

#### **Change your passwords**

Immediately change your password on any accounts that may have been compromised. Use a stronger, unique password on each site, and use a password manager to keep track of them.

#### **Implement multi-factor authentication**

Multi-factor implementation means a user has to present two or more authentication factors to access an account. Requiring two layers of authentication lowers the likelihood a fraudster could access your account.

#### **Consider signing up for a credit monitoring service**

You can sign up for a monitoring service for a monthly fee, and it will alert you to any new activity or fraud on your credit reports as soon as it happens.

#### **Keep a close eye on your monthly statements**

Each month, take time to closely inspect your bank and credit card statements to look for unauthorized transactions.