BBVA Compass net cash

Important Information: Transaction Migration

All account and transaction information will carry over automatically from Compass e-Access® to BBVA Compass net cash™, but it’s very important that you review this information during your preview period to ensure accuracy. This document provides important information about the transaction migration process, as well as what you need to know about migrating user profiles, transaction templates, and map definitions.

- **Future-dated transactions**: All future-dated transactions that are fully approved in Compass e-Access prior to 9:00 p.m. the night before your conversion date will be released as scheduled. You will not have to re-enter them in BBVA Compass net cash.

- **Recurring instructions**: Recurring instructions will carry over automatically from Compass e-Access. You may review these in BBVA Compass net cash during your preview period, but you must use Compass e-Access to initiate and/or approve all transactions until your official conversion takes place.

- **Recurring and one-time payments pending approval**: Any recurring or one-time payments that are pending approval must be approved in Compass e-Access by 9:00 p.m. the night before your official conversion. Any transactions that are not approved by this time will not migrate to BBVA Compass net cash.

- **New transactions**: Please do not initiate any new transactions in Compass e-Access after 9:00 p.m. the night before your conversion. Any data submitted after this cutoff will not transition to BBVA Compass net cash.

- **User Profiles and Transaction Templates**: If you make any changes to user profiles and/or transaction templates in Compass e-Access during your preview period, you must also make the same changes in BBVA Compass net cash in order to ensure they carry over to the new system upon your official conversion. Please note that templates that do not contain any data will not migrate.

- **Testing migrated map definitions**: All of your existing map definitions (used for importing files) that are saved in Compass e-Access will migrate to BBVA Compass net cash. However, we recommend that you test the import process during your preview period. Please load a test file using the migrated map definition to validate that you see the expected results in either the payment or template list view. After importing, you should delete any test payments that show in the payments list view before the preview period ends.

- **Risk and Reconciliation (ARP and Positive Pay) Information**: Please note that account information for ARP and Positive Pay will not be available during the preview period.

BBVA Compass is a trade name of Compass Bank, a member of the BBVA Group. Compass Bank, Member FDIC.
However, you can use this time to set up alerts and templates related to these services. Account information will be available after your official conversion.

- **Outstanding Issue Files**: Outstanding issues from Compass e-Access will migrate to BBVA Compass RealTime ARP in BBVA Compass net cash as new issues and will be added to any issues you submit post-conversion. The Account Summary - Outstanding Settlement Recap report will show a Prior Outstanding Balance of $0.00 for the month in which your accounts convert to BBVA Compass net cash. After the initial conversion month, your reports will contain information on the Prior Outstanding Balance line.