What happens after Activation?
Setup Instructions For Quicken® for Mac®

Use the following instructions to activate your account within Quicken for Mac to connect and download directly from BBVA. The Username you use to log in to the BBVA Online Banking site will be used as your Customer ID within Quicken. The password you selected during activation is the PIN within Quicken.

1. Open Quicken

2. Choose the Menu. Then Click Check for Updates (Follow instructions to get the latest updates). Once you've checked for updates in your version of Quicken. Then you can proceed in setting up your account within Quicken.

3. Choose the File menu. Then Click on New Account.

4. The New Account Assistant window displays and will guide you through the following steps.

5. The Select the financial institution for this account window will display. The default selection should be, "This account is held at the following institution" if not please select this option. You will select **BBVA USA** from the financial institution list.

6. You will be prompted to enter your Customer ID. Enter the Customer ID with NO spaces, NO special characters. If your Customer ID number contains any letters, they can be entered in lower or upper case, because they are not case sensitive.

7. Once prompted for your PIN/PASSWORD, you may be prompted to change your PIN/PASSWORD. Your new PIN/PASSWORD must contain 8 to 20 characters, a minimum of one uppercase letter, one lowercase letter and one number. It may not contain spaces or the following characters "[", "]" or "^" and may not match your Username or temporary password issued by BBVA Compass. Once you have entered the new PIN/PASSWORD, click Next.

8. Quicken will connect online to retrieve the accounts associated with your Username.

9. The Review your accounts window will display. Click Continue.

10. On the next screen you can select each of your accounts downloaded to Quicken and then you will have the choice of creating a new account or matching it to an existing Quicken account. You can also name the account on this screen. Once you have named the accounts click on Continue.

11. The online connection to download transactions and Bill Pay information (If applicable) will start automatically.

12. Click Accept to record your selected transactions or Accept All to record all transactions. The accepted items are added to your register, marked cleared, and removed from the downloaded transaction list.

If you have any questions regarding these instructions please contact us at 1-800-273-1057, then option #1 and then option #2. We are available 7 AM-10 PM Central Time Monday through Friday and 8 AM- 4 PM Central Time Saturday.