

What happens after Activation?

Set up Instructions Quicken® for Windows®

Use the following instructions to activate your account within Quicken for Windows to connect and download directly from BBVA. The Username you use to sign in to the BBVA Online Banking site will be used as your Customer ID within Quicken. The password you selected during activation is the PIN/PASSWORD within Quicken.

1. Open Quicken.
2. You will then click on Tools at the top of the Quicken toolbar and select Account List.
3. Click on Add Account at the bottom right of the Account List window.
4. You will then be prompted to select an account type, then for a financial institution; you will select **BBVA USA** for from the financial institutions list.
5. The account is held at the following institution, or I do not want to enter my financial institution. Select the first option and click Next.
6. Select Online or Yes and click Next.
7. The Quicken Account Setup window will display and will prompt you to Enter your BBVA Username and Password and Reenter your Password, then select Next. If your Customer ID number contains any letters, they can be entered in lower or upper case, because they are not case sensitive.
8. The Online Account Activation window will display and you will then be prompted for a New PIN/PASSWORD and to Confirm your new PIN/PASSWORD. Your new PIN/PASSWORD must contain 8 to 20 characters, a minimum of one uppercase letter, one lowercase letter and one number. It may not contain spaces or the following characters “[”, “]” or “^” and may not match your Username or temporary password issued by BBVA. Once you have entered the new PIN/PASSWORD, click Next.
9. The Quicken Accounts Setup window will display. The Quicken program will automatically add the account in to the Quicken account list for you. All accounts you have already established online services for at BBVA, will be listed here. Please verify the account type matches the displayed account number(s). Select a name for each account on the list. The account names are your reference, name each account as you wish, and then click Next.
10. On the next screen, verify all account information and names as correct. If prompted to store your password into the Password Vault select yes or no, then Click Next.
11. The online connection to download transactions and Bill Pay information (If applicable) will start automatically.
12. Once the connection is complete, you will automatically go to the **Online Update Summary**, go to the account register for each account to review the transaction details.

If you have any questions regarding these instructions please contact us at 1-800-273-1057, first select option #1 and then option #2. We are available 7 AM-10PM Central Time Monday through Friday and 8 AM- 4PM Central Time Saturday.